Date of Deposit

04-02-01

Patent

Attorney Docket: 263/128





To: Commissioner for Patents Box Patent Application Washington, D.C. 20231

## **NEW APPLICATION TRANSMITTAL - UTILITY**

Sir:								
Trans	smitted herewith	n for filing is a <b>utility</b> pa	atent application:					
	Inventor(s):	TERUHIRO YAMADA, MUTSUMI IKEDA, ATSUSHI MAEDA and TSUGUFUMI MATSUOKA						
	Title:	USER SUPPORT A	PPARATUS AND	SYSTEM USING AGENTS				
I.	$ \begin{array}{cc} \underline{103} & \text{Page(s)} \\ \underline{13} & \text{Page(s)} \\ \underline{1} & \text{Page(s)} \end{array} $	s) of Written Descriptio s) Claims s) Abstract	on	DER 37 CFR § 1.53(b):				
II.		, J	formal Formal					
	□         Declar           □         Power           □         Assign           □         Certifin           28761         Inform           □         Prelim           □         Reque           attach         Return           □         Other:	Information Disclosure Statement w/PTO 1449 Copy of Citations  Preliminary Amendment  Request and Certification under 35 U.S.C. § 122(b)(2)(B)(i). Applicant must attach form PTO/SB/35						
III.	PRIORITY							
	<u>2000,</u> <u>JPA 2</u> filed o	Serial No. <u>JPA 2000-2</u>	<u>287615</u> filed on <u>Septe</u> <u>November 29, 2000,</u> and Serial No. <u>JPA 2</u> 0	45 filed on <u>September 6</u> , ember 21, 2000, Serial No. Serial No. <u>JPA 2000-369116</u> 000-389638 filed on 5 .S.C. § 119.				
			MAILING (37 C.F.R. §1.10					
Postal S	Service on the date sh	er (along with any referred to as own below with sufficient post ner for Patents, Washington, D.	tage as 'Express Mail Post Of	is being deposited with the United States fice To Addressee' in an envelope				
EI	<u> </u>	<b>5</b>	RICK	MORENO				
Express	s Mail Label No.		Name of	Person Mailing Paper				
M	arch 30, 2001		Rick	- Marona				

Signature of Person Mailing Paper

IV.	THE FILING FEE HAS BEEN CALCULATED AS SHOWN BELO		
	Applicant claims small entity status pursuant to 37 CFR 8 1 27		

Applicant claims s	ILING FEE:	1			- 3 -	•41	<b>A</b>			
Total Claims	39	- 20		10		<b>#10.00</b>	\$710.00			
Independent Claims	12	- 3		$\frac{19}{9}$			\$342.00			
Multiple Dependent Clai		(if applie			<u>X</u>	\$80.00	\$720.00			
	OF ABOVE CA						\$0.00 \$1,772.00			
Reduction by ½ for Filin Note 37 CFR §§ 1.9, 1.2	g by Small Entity				ssert	ed above.	\$0.00			
Misc. Filing Fees (Recordation of Assignment \$40)  TOTAL FEES DUE HEREWITH										
										METHOD OF PAYMEN
A check in the am	ount of									
		count No.	12-2	475	in the	amount of	•			
<ul> <li>Charge Lyon &amp; Lyon's Deposit Account No. 12-2475 in the amount of</li> <li>This application is being filed without fee or Declaration under 37 CFR § 1.53.</li> </ul>										
AUTHORIZATION TO CHARGE FEES										
The Commissioner is auth	orized to credit a	nv overna	wme	nt an	d to c	haraa any				
The Commissioner is authorized to credit any overpayment and to charge any underpayment to Lyon & Lyon's Deposit Account No. 12-2475 for the following:							ng:			
37 CFR § 1.16 – (Filing fees and excess claims fees)										
☐ 37 CFR § 1.17 – (Any application processing fees)										
37 CFR § 1.21 – (Assignment recording fees)										
CORRESPONDENCE ADDRESS										
Please send all correspondence to Customer Number 22249:										
		& LYON								
	Suite 4	ŀ700								
22249		633 W. Fifth Street Los Angeles, CA 90071								
PATENT TRADEMARK OFFIC	$(213)^2$	189-1600	1 700	,,1						
Please direct all inquiries to Robert E. Lyon, at the above customer number.										
Respectfully submitted,										
		I	LYO]	N &	LYO	N LLP				
					) 	1-/	•			
March 30, 2001		By:		de	int	L prego	~~~			

Reg. No. 24,171